

APPENDIX A: SAMPLE NEEDS ASSESSMENT SURVEYS



ACCESS TO HEALTH CARE SURVEY

This survey is completely confidential and is intended to help us understand the health care needs in the County of Santa Clara.

DEMOGRAPHIC INFORMATION

1. How did you learn about this survey? Please select only one.

- Someone I don't know gave me a copy Danielle Nori
 Community Health Partnership Claudia A friend/colleague
 TransPowerment Program Jennifer Email
 Other, please specify: _____

2. How do you identify your gender? Please select only one.

- Female FTM (female-to-male) Male Gender queer
 MTF (male-to-female) Intersex Gender variant Questioning
 Transgender Decline to answer
 Other, please specify: _____

3. How do you identify your sexual orientation? Please select all that apply.

- Queer Gay Questioning Lesbian
 Bisexual Heterosexual Decline to answer
 Other, please specify: _____

4. How do you identify your ethnicity or race? Please select all that apply.

- Asian or Asian American Pacific Islander Native American Black or African American
 Latina(o)/Hispanic White/Caucasian Middle Eastern Decline to answer
 Multiracial
 Other, please specify: _____

5. What language do you speak most frequently at home? Please select all that apply.

- English Spanish Vietnamese Tagalog Other (specify): _____

6. Are you Bilingual? Yes No

7. What is your age?

- Under 12 years old 25 to 29 years old Over 50 years old
 13 to 17 years old 30 to 39 years old Decline to answer
 18 to 24 years old 40 to 49 years old

8. Which county do you live in?

- | | | |
|-----------------------------------------------|----------------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> Santa Clara County | <input type="checkbox"/> Napa County | <input type="checkbox"/> Alameda County |
| <input type="checkbox"/> San Francisco County | <input type="checkbox"/> Solano County | <input type="checkbox"/> Santa Cruz County |
| <input type="checkbox"/> San Mateo County | <input type="checkbox"/> Marin County | <input type="checkbox"/> Monterey County |
| <input type="checkbox"/> Sonoma County | <input type="checkbox"/> Contra Costa County | <input type="checkbox"/> Other (specify): _____ |

EMPLOYMENT AND INSURANCE

9. What best describes your current job (work) situation? Please select one.

- Employed full-time (33-40 hours/week)
- Employed part-time (Less than 33 hours/week)
- Working part-time and on disability
- On disability – looking for work
- Not working – on full disability
- Not working – applied for disability
- Not working – looking for work
- Not working – student/homemaker/volunteer/other
- Retired
- Other, please specify: _____

10. Have you exchanged any form of sex for money in the last 6 months? Yes No

- Not sure, please specify: _____

11. Do you have health insurance? Yes No (skip to question #12)

12. If YES, what kind of health insurance do you have? Please answer “yes” or “no” to each item below.

	Yes	No
1. Insurance through work	<input type="checkbox"/>	<input type="checkbox"/>
2. COBRA or OBRA (insurance through my last employer)	<input type="checkbox"/>	<input type="checkbox"/>
3. Private insurance/HMO, <u>not through work</u>	<input type="checkbox"/>	<input type="checkbox"/>
4. Medicare	<input type="checkbox"/>	<input type="checkbox"/>
5. Medi-Cal/Medicaid	<input type="checkbox"/>	<input type="checkbox"/>
6. Veteran’s Affairs (VA)	<input type="checkbox"/>	<input type="checkbox"/>
7. County-funded program	<input type="checkbox"/>	<input type="checkbox"/>
8. Private pay/out-of-pocket/fee-for-service	<input type="checkbox"/>	<input type="checkbox"/>
9. Other (specify)		

HEALTH CARE SERVICES

13. When was your last visit with a doctor, nurse, or other health care provider?

- Less than 6 months ago
- Six to 12 months ago
- More than a year ago
- Never

14. Where did you receive your medical care (doctor’s name or place)? _____

15. Were you satisfied with the services you received?

- Yes No
- If NO, please explain: _____

ACCESS TO HEALTH SERVICES

16. How much do you think each of the following factors could prevent you from seeing a doctor, nurse or other health care provider?

Please check the box beside the statement that most describes your experience.

1. Location of services/ transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Days and hours of operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Having to disclose your gender identity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Concerns about confidentiality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Lack of health insurance/what services might cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Feeling comfortable talking about health and sexuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Fear of being reported to immigration or other authorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Length of waiting time to get an appointment or see someone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Not able to communicate or interact with the service provider in my preferred language.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Sensitivity of the person or organization providing services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Feeling discriminated against by the service provider or the organization providing services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Not getting along with the people providing services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Experience or expertise of the person providing services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Lack of professional support to help navigate the health care systems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. Have you had any personal experiences with these or other barriers that you would like to share?

THOUGHTS ON HIV/AIDS

18. For each item below, please say if you believe there is a high, medium, low or no likelihood of occurring.

	Highly Likely	Moderately Likely	Less Likely	Not Likely
1. Using condoms will effectively reduce the likelihood of infecting someone with HIV.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. A <u>receptive</u> partner in unprotected anal or vaginal sex can infect someone else with HIV.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. An <u>insertive</u> partner in unprotected anal or vaginal sex can infect someone else with HIV.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. One HIV+ person can re-infect another HIV+ person.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. A person's viral load can affect the transmission of HIV.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. A person can be infected with HIV by having oral sex of any kind with someone else who has the virus.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. A person can be at risk for HIV when combining recreational drugs with sex (i.e., party 'n play, tweak 'n freak).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. Please mark whether or not each of the following statements is true for you.

	Yes	No
1. Are you or anyone you know infected or affected by HIV/AIDS?	<input type="checkbox"/>	<input type="checkbox"/>
2. Do you know where you can get tested for HIV in Santa Clara County?	<input type="checkbox"/>	<input type="checkbox"/>
3. Do you know where you can get health care services specializing in HIV in Santa Clara County?	<input type="checkbox"/>	<input type="checkbox"/>
4. Do you know where you can get health care in Santa Clara County that is accepting of your sexual orientation and/or gender identity?	<input type="checkbox"/>	<input type="checkbox"/>
5. Do you know where you can get health care without having medical insurance?	<input type="checkbox"/>	<input type="checkbox"/>
6. Would you feel comfortable disclosing your sexual orientation or gender identity to your health care provider?	<input type="checkbox"/>	<input type="checkbox"/>
7. Have you been sexually active in the last six months?	<input type="checkbox"/>	<input type="checkbox"/>

20. Do you have any other comments or stories about your access to health care services? *You may use the back of this form if you need more room.*

21. If you are interested in receiving information about related support services, as well as a special thank you gift for completing this survey, please provide your contact information here and/or visit www.chpscc.org/hiv.

Name: _____

Email: _____

Address: _____

City, State, Zip: _____

THANK YOU VERY MUCH FOR YOUR TIME.